

Lowering the Barrier

The OpenOffice.org Documentation Project



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RTFM

Read The Fine Manual

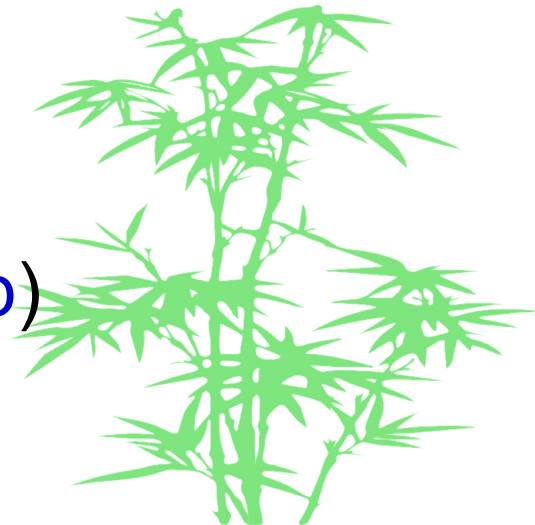
The Value of Documentation

Bad or Missing Documentation creates Frustration.
Good Documentation creates Satisfaction.

Software and Frustration makes Users turn away.
Software and Satisfaction makes Users **STAY**.

OpenOffice.org

The Documentation Ecosystem

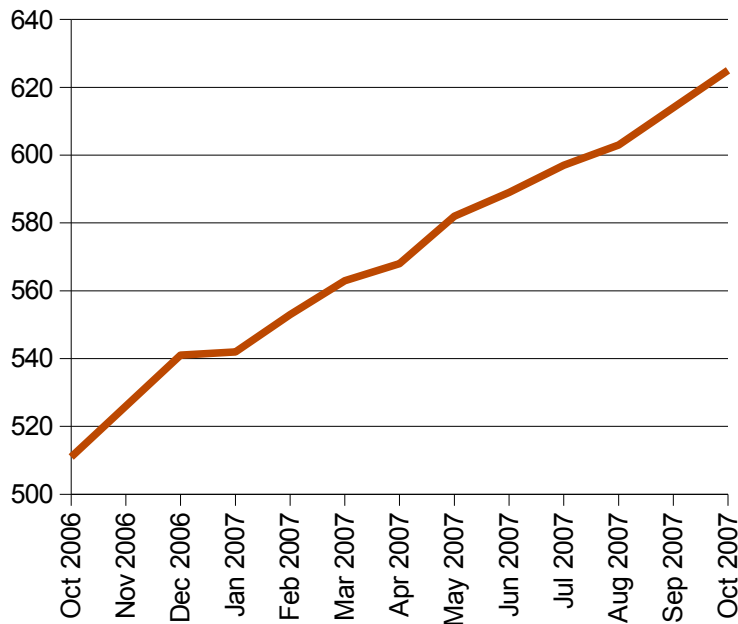


- Documentation Project ([Wiki](#) and [Web](#))
- [User-FAQ.oo.o](#) – essentially dead
- [OOoAuthors](#)
- [OOoForum](#) > [Community Forum](#) (test phase)
- [Knowledge Base](#)
- [OOoDocs](#) Sourceforge project – essentially dead
- Various places like [Plan B for OpenOffice.org](#)
- Branded Docs (Sun's DSC, IBM?, RedOffice?)

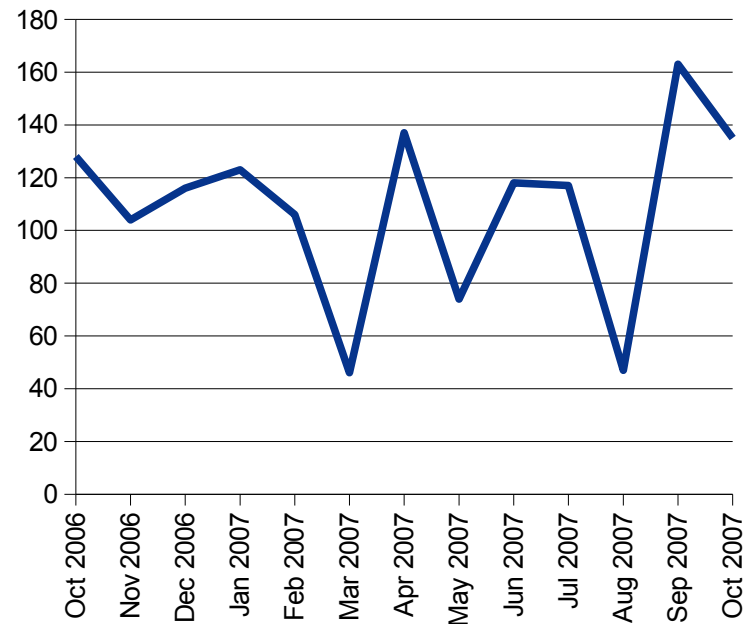
OOo Doc Community Overview

Members and Postings

Community Membership



Mailing List Postings

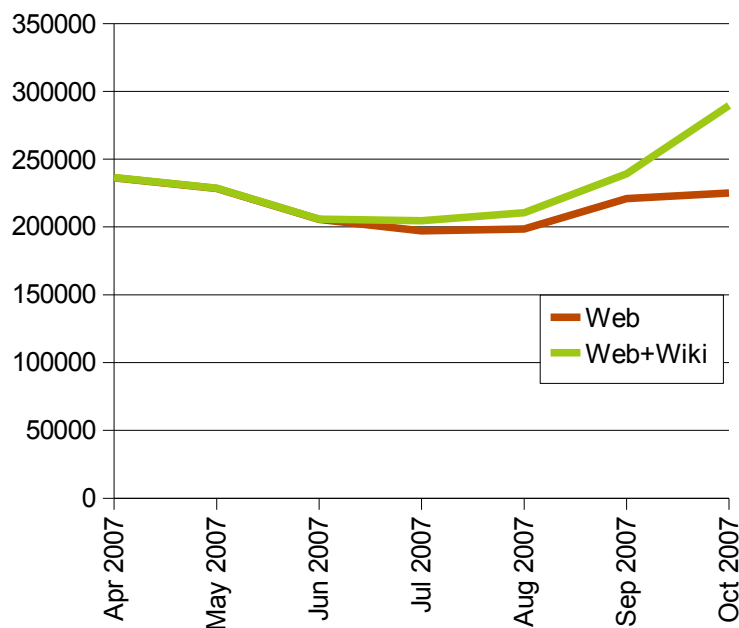


OOo Doc Community Overview

Moving to Wikis

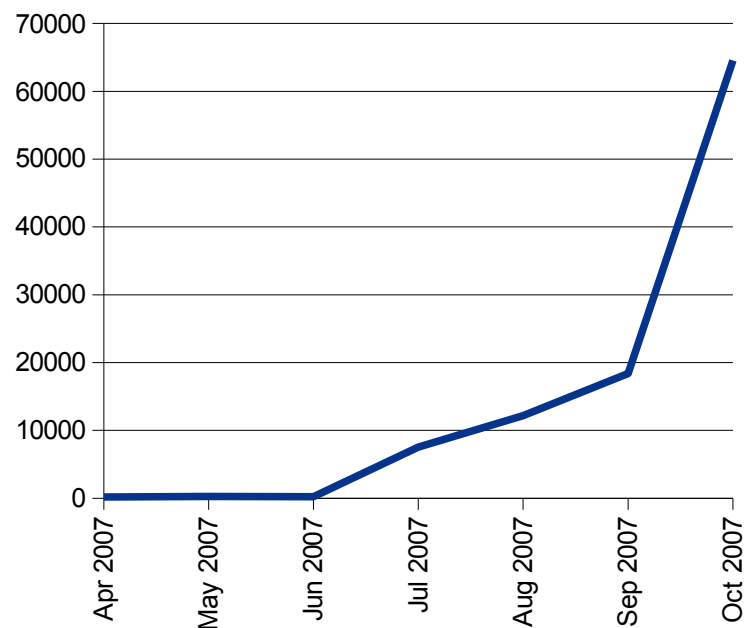
Doc Web Page Views

<http://documentation.openoffice.org>



Doc Wiki Page Views

<http://wiki.services.openoffice.org/wiki/Documentation>



OOo Documentation Webpage

The OpenOffice.org Documentation Project

Welcome to the Documentation Project!

This project creates and maintains documentation in English for OpenOffice.org. Documentation includes user guides, FAQs, HowTos, application help, samples and templates and training materials. Find information about OpenOffice.org, browse all documentation sources, or help to improve the existing documentation yourself by [signing up](#) and [contributing](#).



Getting Involved

- [Contributor's 101](#)
- [Join the project](#)
- [Mailing Lists](#)
- [Documentation Dashboard](#)
- [Documentation Wishlist](#)
- [Open issues](#)

Quick Links

- [OOo Help Blog](#)
- [Documentation Wiki](#)
- [OOoAuthors](#)
- [Solveig Hauqland's Blog](#)
- [GullFOSS - The OOo Developer Blog](#)
- [Bruce Byfield's Blog](#)

Search Documentation

Complete Documentation Wiki

OOo FAQ on the Wiki

OOo Manuals on the Wiki

Documentation Website

[Search the project data](#)

Browse Documentation Online

[Frequently Asked Questions \(Wiki\)](#)

[Administration Guide \(Wiki\)](#)

[BASIC Programming Guide \(Wiki\)](#)

[How Tos \(Wiki\)](#)

[User Manuals from the OOoAuthors Group \(Wiki\)](#)

Download Documentation

Setup Guide [A4 \(PDF\)](#), [US Letter \(PDF\)](#)

[Draft User's Guide \(PDF\)](#)

[Developer's Guide \(PDF\)](#)

[Tutorials](#)

[Samples, Templates and Clipart](#)

Manuals from the OOoA authors Group ([Overview](#))

[Getting Started Guide \(PDF\)](#)

[Writer Guide \(PDF\)](#)

[Impress Guide \(PDF\)](#)

[Draw Guide \(PDF\)](#)

[Migration Guide \(PDF\)](#)

Documentation in Other Languages

Portuguese
Romanian
Russian
Serbian
Slovak
Slovenščina
Tamil
Thai
Turkish
Vietnamese

OOo Documentation Wiki

Show'n'Tell

- Wiki Entrance
<http://wiki.services.openoffice.org/wiki/Documentation>
- Books to Wikis
 - > Developer's Guide
- External Contributions
 - > OOo Authors Getting Started Guide
- HowTos
http://wiki.services.openoffice.org/wiki/Documentation/How_Tos
- FAQs
<http://wiki.services.openoffice.org/wiki/Documentation/FAQ>
- Tagging pages that need help
- Harvesting wiki content for docs

OOo Documentation Wiki

[article](#)
[discussion](#)
[edit](#)
[history](#)
[move](#)
[unwatch](#)

Documentation

The OpenOffice.org Documentation Project WIKI EDITION

This project creates and maintains documentation in English for OpenOffice.org. Documentation can include user guides, FAQs, How Tos, samples, User Templates, the application help and training materials. The project has a [home page on the web](#) as well [↗](#).

This is a wiki, so feel free to contribute to OpenOffice.org documentation!

Look [here](#) to see a list of pages that could need your help!

This page in [EN](#) - [DE](#) - [FR](#) - [IT](#) - [ES](#) - [PT](#)

WANT TO HELP?

- [How to contribute](#) [↗](#)
- [Wiki Editing Policy](#)
- [Project Dashboard](#)
- [Doc Wishlist](#)
- [Pages that Need Help!](#)
- [Pages in the Works](#)
- [Candidate Pages](#)

Frequently Asked Questions

- [General Questions](#)
- [Installing OpenOffice.org](#)
- [Working with Text Documents \(Writer\)](#)
- [Working with Spreadsheets \(Calc\)](#)
- [Working with Drawings \(Draw\)](#)
- [Working with Presentations \(Impress\)](#)
- [Working with Formulas \(Math\)](#)
- [Working with Databases \(Base\)](#)

How Tos

- [Installation](#)
- [Text Documents](#)
- [Databases](#)
- [Presentations](#)
- [Spreadsheets](#)

User Manuals (OOoAuthors)

- [Getting Started with OpenOffice.org](#)
- [Text Documents with OpenOffice.org Writer](#)
- [Spreadsheets with OpenOffice.org Calc](#)
- [Presentations with OpenOffice.org Impress](#)
- [Drawings with OpenOffice.org Draw](#)
- [Databases with OpenOffice.org Base](#)
- [Migrating to OpenOffice.org](#)

Searching/Downloading

- [Searching and downloading documents through the Documentation Web site](#) [↗](#)

Administration Guide

- [Customizing OpenOffice.org on a network](#)
- [Customizing the OpenOffice.org user interface](#)
- [Restricting functionality in OpenOffice.org](#)
- [Accessing user profile settings on an LDAP server](#)
- [Configuring Printers, Faxes, and Fonts](#)

BASIC Programmers Guide

- [The Language of OOo Basic](#)
- [Runtime Library](#)
- [Introduction to the API](#)
- [Working with Documents](#)
- [Text Documents](#)
- [Spreadsheets](#)
- [Drawings/Presentations](#)
- [Charts \(Diagrams\)](#)
- [Databases](#)
- [Dialogs](#)
- [Forms](#)

OOo Documentation Wiki

Participate!

- OOo Wiki has little overhead
- Share your expertise, share your enthusiasm, share your knowledge
- Most wanted:
 - > Macro Developer Docs
 - > Extension Developer Docs
 - > Cookbooks
 - > Add to Howtos
 - > Add to FAQs
 - > Help to set up and code a publishing framework!

OpenOffice.org

Application Help Development and Release

- 2,200+ Help Source Files
- 400,000+ words
- XML format, disclosed and simple
- Easy to manipulate through XSLT
- Content part of the source code set (LGPL)
- Maintained in code development environment (CWS based)
- Maintenance workspace to be maintained on Wiki
- Help set up a help authoring framework!

Doc.00.0

A Call to Action

SO/OOo Documentation

What's coming?

- Application Help maintenance on the wiki
 - > Constant publishing
 - > Community feedback and editing
- Creation of ODF/PDF of wiki books on the fly
- Provide help authoring framework for OOo
- Continue to shape docs wiki after MW update

A Call to Action

Top Areas that Need Your Help

- Developer's Guide
- Document Macro Development
- Document Extension Development
- Develop a Mediawiki -> ODF/PDF conversion
- Develop a Wiki Publishing Framework
- Work on Application Help Content
- Develop Application Help Tooling (XSLT)
- Application Help Authoring Framework (as OOo extension, macros+templates+filters)
- Wiki Tweaking
- ...

A Call to Action

Are you...

- ...a technical writer and wanting to share your professional experience for authoring and editing?
- ...a programmer and loving to spread your expertise?
- ...a teacher who wants to contribute to a curriculum?
- ...an OpenOffice.org expert and planning to write a book?
- ...an OpenOffice.org enthusiast and want to be part of the hype?

The Documentation Project encourages you to come, work with us, help to spread the word and build a vibrant crowd.



THANK YOU!

Q&A

Frank Peters – fpe@openoffice.org

Documentation Project Co-Lead

<http://documentation.openoffice.org>

<http://wiki.services.openoffice.org/wiki/Documentation>